

I'm writing on this webpage to complain about my short holidays at Loch Lewen Hotel.

I stayed there for four days last summer, and I'm pretty sure it was a waste of money.

First of all, when my husband, my son and me turned up, the receptionist told us that they didn't have a triple bedded room available, but I had asked for it when I booked the room. He was very rude and we had to talk to the hotel's manager about the problem. Finally, my husband had to share a room with an unknown person who smoked a lot and as he suffered from asthma, it was a disaster. In spite of that, all the room amenities worked without any problems.

On the other hand, my son and I stayed at in a standard twin room without cable TV, but with remote control TV ( it was unbelivableunbelievable). We didn't have the a shower stall or, the a bathtub either the direct dial phone ( what a shame). ????? I don't understand this sentence

Nevertheless, the rooms were spacious and the restaurant service was good. Besides, we were greatfulgrateful with the lighlight entertainment at the weekend, my son had a really great good time. Another good thing was that the hotel was situated near the heart of the village and near the lake, where you can enjoy stunning views, for this reason, I recommend you this hotel if you only want to visit the village and you don't mind about your accomodationaccommodation.